TOP 10 REASONS

TO CHOOSE ROCKY MOUNTAIN TECH TEAM

1. **Full Time Reception & Quick Response**
   - Dedicated dispatch team—talk to a real person and know your needs are addressed
   - Quick response on email/phone calls—we strive to let you know when a tech will help you out in real-time vs leaving voicemails

2. **Locally Owned & Growing Colorado Company**
   - Large team of technicians, support staff & sales specialists available for all your needs
   - Expanding services throughout the Colorado front range

3. **Account Manager Technicians**
   - You have a dedicated technician who knows your systems to provide continuity in your IT support & maintenance
   - A full team of techs can provide backup support as needed

4. **Knowledgeable & Friendly Techs**
   - We explain things in English, not tech jargon
   - Our techs are senior level with years of experience & expertise in the field
   - We love what we do!

5. **Onsite & Proactive Approach**
   - We encourage regular onsite visits so we can be a part of your team
   - We employ proactive services to ensure network stability & reduce downtime

6. **System Monitoring & Online Backup**
   - Monitoring of servers, computers & overall network health including antivirus and automated updates
   - Managed & monitored cloud backup solutions

7. **Full Range of Cloud Hosted Solutions**
   - Office 365, Sharepoint/OneDrive
   - Microsoft Azure Active Directory
   - Google Workspace for Business & Education

8. **Custom Quotes from a Dell Gold Partner**
   - We provide a customized quote for Dell computers & other hardware
   - We also support HP, Lenovo, Synology, Ubiquiti & all other manufacturers
   - Support for Macs & Apple products

9. **Cabling & IT Project Management**
   - Our cabling team provides ethernet network cabling for wired LAN & Wifi access points
   - Audio/visual system installation, TV & monitor mounting
   - IT project management for new office build outs, improvements & relocations

10. **Flexible Billing Options**
    - Flat Fee IT services
    - Prepaid blocks of time
    - Contracts optional—but **not required**

ROCKY MOUNTAIN
TECH TEAM
Your Technology Solutions Partner

303.732.3200 // sales@rmtt.com
Learn more at rmtt.com

COLORADO
CO
USA
COMPANY

PRICING PLANS

Start with this ...
MONTHLY SERVICES

Then add ...
IT SUPPORT

PROACTIVE SERVICES

A managed services application installed on all Windows computers & servers and includes:

- **Managed antivirus** scans & malware protection
- **Automatic updates** keep Windows patched & secure
- System **health monitoring** to minimize downtime
- **Secure remote control** access to your work computer

Monthly device license $11
Advanced Cybersecurity add-on $7

CLOUD BACKUP

Automated, encrypted and secure offsite cloud backup of on-premises servers or computers.

Monthly workstation license $5
Monthly server license $30
Monthly storage (50 GB blocks) $15

EMAIL & PRODUCTIVITY CLOUD BACKUP

Comprehensive backup and recovery for your Microsoft 365 or Google Workspace platform data including emails, calendars, contacts, files, Teams and Sharepoint.

Monthly user license $3
Cloud Protection add-on $4

ON DEMAND SUPPORT

This is the more traditional "we only come when you call us" option. On this plan, we're not able to be as proactive.

Hourly support rate $180

PREPAID BLOCKS

A prepaid block of time is a flexible way to control when your hours are used while still taking advantage of a discounted rate. We also encourage routine visits with this option similar to the Flat Fee plan. Prepaid blocks don't expire and are yours to use as needed.

20 hour block (10% off for $162/hour) $3,240
40 hour block (15% off for $153/hour) $6,120
60 hour block (20% off for $144/hour) $8,640

FLAT FEE IT SUPPORT   3 hour minimum

Take the mystery out of your IT budget with a customized network maintenance plan that encourages proactive support. Routine maintenance, scheduled visits, remote support and urgent calls are all included in one monthly fee.

Monthly fee .... Customized for your needs

By proactively managing your network with regular visits, we are often able to detect potential issues before they become big problems.

Huntress — Active, next generation monitoring backed 24/7 ... by humans

- Advanced Cybersecurity protects your **devices** with Endpoint Detection + Response (EDR)
- Cloud Protection shields your **cloud accounts** with Identity Threat Detection + Response (ITDR)

ROCKY MOUNTAIN
TECH TEAM

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Learn more at rmtt.com